Settlements

We manage the data. **You grow the business.**

esg

Our Settlements proposition is an extension of the Supplier Managed Service, focused on ensuring that your Settlement position is as accurate as possible, reducing wasted resources and accelerating your consumer life-cycle.

Experts in **Settlements**

Our dedicated team of experts will manage your Settlement-specific data exceptions, from initial reporting and analysis through to error resolution - allowing you to concentrate on your customers.

Suppliers are obliged to ensure that 97% of their NHH volume is settling on an annualised advance, known as Performance Energy. Settlements will monitor this figure, run regular reports that identify MPAN exceptions and analyse key requirements to improve operational performance.

Monitoring your performance energy

EAC/AA values that exceed profile tolerances as defined by Elexon are potentially erroneous. By resolving these errors on your behalf, we significantly improve the quality of your settlement data, reducing the risk of imbalance charges and improving the quality of forecasting and billing data.

Identifying time consuming errors

Our settlements team handle data mismatches, D0095 and D0235 exceptions, meter readings failing BSC validation, notification of failure to obtain reading reports and metering faults.

Wide coverage within our service

Managing consumer data isn't easy.

We have the experience, scale and technical ability to manage, automate and regulate your dataflows.

The cost and time of utility administration is overlooked by new suppliers. Managing settlements is an intensive process that if poorly handled will waste your time and profit, leading to angry, disappointed customers.

We've accumulated immeasurable experience across the utilities sector, managing millions of supply points for our customers. This knowledge allows us to - in essence - be the engine driving forward your business; allowing for unlimited growth.

Our managed services solution is at the heart of our business; a devoted, experienced group of consultants that manage your consumer data.

We use our accredited, self-coded and automated software platforms to take the stress and effort out of your settlement process.

All our managed service packages incorporate our industry-changing SaaS (Software as a Service) model. SaaS incorporates our automated software platforms - managing the bulk of your data, allowing our experts to focus on error handling.

Essentially, this frees your business from depth of dataflow management required from consumer administration, allowing you to focus on your customers.

"Using ESG's unique and innovative solutions allowed us to enter the market in timescales that would have been impossible otherwise."

85%
of our suppliers use managed services to handle their dataflows

Features

Let us manage your data
Allowing you to concentrate on your customer service and new business.

Experience means efficiency
Years of industry experience means we can solve any issue quickly & efficiently.

Dedicated customer support
Your project manager will liaise with you and supervise your dataflows.

Full reporting and weekly ops calls
Constant contact from our settlements team ensures efficiency

Verification filters reduce processing exceptions

Follow dataflows with read-only access

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