

DESIGNED FOR THE MARKETS OF TOMORROW. DELIVERING FOR THE DEMANDS OF TODAY.

# Lower Cost to Serve. Eliminate the Exception.

TMS is the retail transaction management platform for energy suppliers and utilities that need to scale electric and gas market operations, ensure compliance, and eliminate costly data exceptions — proven across 200+ utilities and 10M+ meters.

 **200+**  
Utilities in NA

 **10M+**  
Meters Managed

 **250+**  
NA Retailers

 **4K+**  
Trading Partners

 CORE TECHNOLOGY

## **ESG CONDUIT™** Transaction Gateway

The industry's only true normalized superset — every deregulated electric and gas market looks identical to your operations team.

Market-specific Data Dictionaries by commodity, transaction type, and direction mean new market entry is a configuration, not a project. Every enrollment, drop, usage file, invoice, and service order flows through a single normalized interface regardless of transaction structure or local market protocol.

### Automation

#### Eliminates Operational Overhead

Routine transaction flows run hands-free. Human attention reserved for genuine exceptions only.

- Exception engine auto-applies queuing, suppression, augmentation, and redirection before any human touchpoint.
- Missing FA Report flags unacknowledged files within 24 hours — pushed to support twice daily triggering rapid follow-up to minimize resend delays.
- Reconciliation reports auto-clear on response receipt — only genuine outliers surface.

### Scale

#### Without Adding Complexity

New retailers, partners, and markets are absorbed by the platform — not built by your team.

- Single normalized interface handles enrollments, drops, usage, invoicing, service orders, and more.
- Transaction History provides a unified query layer across all markets, regardless of data structure or protocol.
- Pre-built Data Dictionaries per market — new partner specs ready before your first transaction.



## Compliance

### Zero Audit Surprises

Compliance is built into the exchange — not audited after the fact.

- TRX business rules engine validates every transaction before it reaches a trading partner.
- Structure failures never enter the pipeline — high-priority errors escalated, low-priority returned with exception codes.
- Bidirectional transactions confirm delivery — full audit history searchable by account, date, or transaction ID.

## Real-Time Visibility

### Across Every Market

One portal across all markets, partners, and flows — no fragmented systems, no delayed signals.

- Transaction Search queries every account and partner by ID, commodity, exception code, date range, and more.
- Drill to transaction level or export to Excel — live reports show what's processing and what's failing.
- Interval History Report tracks attribute changes and effective dates down to the source.

## Deregulated Markets Supported

### Part of ESG Titanium™

TMS is a module within ESG Titanium™ — the modular retail energy platform including transaction management, billing, and customer engagement. Adopt one module or the full suite; the integration is built in from day one.

ERCOT PJM ISO-NE NYISO MISO AESO IESO CAISO Electric Natural Gas

“ Without ESG, we wouldn't have been able to grow at the speed we did or to the size we did. They took care of our operational needs so we could focus on growth. ”

*Kelli Singer – COO, Nordic Energy*

Request a Market Readiness Assessment and See TMS Running  
Against Your Specific Markets and Trading Partners.

Request a Demo, Visit

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