Impeccable Transaction Accuracy and Unparalleled Data Visibility

ESG TMS is a software solution that enables electric and gas retailers to perform a multitude of daily transactions between utilities, retailers, and other trading partners across customer life cycles.



Overview

Why ESG TMS?

TMS meets the challenging B2B transaction exchange needs of retail energy suppliers and energy utilities across North America, providing a normalized view into all markets, simplifying systems integration and enabling rapid market entry.

Benefits

Data Visibility and Accessibility

Our web-based portal provides real-time visibility to customer and market transaction data. Create, retrieve and track transactions; generate and download reports; and monitor and review exception activity, all via a secure and user-friendly interface.

Proven and Reliable

ESG TMS brings decades of experience delivering secure, reliable, transaction and market valid communication across electric and gas markets. TMS supports file exchange, bidirectional delivery receipts, tracking, exception management, and corresponding acknowledgements.



System of Intelligence

TMS transaction data is available to retailers for analysis and planning and constitutes a "System of Intelligence" for highly informed life cycle management.

Exception Management

Identify, isolate and resolve energy market transaction exceptions and errors, reducing transaction management costs and risks while delivering accurate, clean and normalized data to your billing, wholesale, pricing and other systems.

Features

Industry Best Support

Our experienced team of Client Operations Analysts monitor your data exchange to ensure the timely transmission of valid, market-compliant data between you and your trading partners.

Market and Systems Integration

ESG staff performs all market testing and trading partner certification, guaranteeing on-time completion. Integrates tightly with back-office systems, enabling rapid, reliable and cost-effective implementation for both retailers and trading partners.



ESG Conduit Transaction Gateway™

The industry's only true normalized superset makes all deregulated markets look the same. CTG simplifies back-office support, and reduces costs and risks associated with time-to-market, systems integration and market entry.

Historical Usage

Process pre-enrollment historical usage in near-real-time while standardizing the format across all markets, helping brokers and energy suppliers quickly calculate accurate pricing.





North American Retailers



In Production in

200+ Utilities



Utilities, retailers, banks and more

For more information and to request a demo, visit

esgglobal.com/retail-tms

About ESG Titanium™