

# Managed Services



empowering energy leaders globally

Let us manage your dataflows by combining unbeatable industry expertise with the latest in automated dataflow technology using our innovative SaaS model.

## Automated Expertise.

Our automated software will manage complex data intensive tasks whilst our team of experts monitor any exception handling - allowing you to concentrate on your customers.

Our market leading automated software has been engineered to handle every aspect of supplier administration, including registrations, meter readings, operator appointments and exchanges.

**Industry leading, hosted software**

Our team of industry specialists will solve the majority of issues you face, simplifying your operations process. Our decades of experience allow us to quickly solve errors saving time and improving efficiency.

**Expert industry knowledge**

Our dedicated software and exceptions handling specialists deal with DCC, MOP, MAP, MAM, Settlements, registrations and Revenue Assurance, covering administrative processes across the entire industry.

**Covering more than you think**



# Managing consumer data isn't easy.

We have the experience, scale and technical ability to manage, automate and regulate your dataflows.

**The cost and time of utility administration is overlooked by new suppliers. Managing registrations, meter readings and settlements is an intensive process that if poorly handled will waste your time and profit, leading to angry, disappointed customers.**

We've accumulated immeasurable experience across the utilities sector, managing millions of supply points for our customers. This knowledge allows us to - in essence - be the engine driving forward your business; allowing for unlimited growth.

Our managed services solution is at the heart of our business; a devoted, experienced group of consultants that manage

your consumer data. We use our accredited, self-coded and automated software platforms to take the stress and effort out of your supplier administration process.

All our managed service packages incorporate our industry-changing SaaS (Software as a Service) model. SaaS incorporates our automated software platforms - managing the bulk of your data, allowing our experts to focus on error handling.

Essentially, this frees your business from depth of dataflow management required from consumer administration, allowing you to focus on your customers.

"Using ESG's unique and innovative solutions allowed us to enter the market in timescales that would have been impossible otherwise."

**85%** of our suppliers use managed services to handle their dataflows

## Features

### Let us manage your data

Allowing you to concentrate on your customer service and new business.

### Dedicated customer support

Your project manager will liaise with you and supervise your dataflows.

**Full reporting and weekly ops calls**

### Experience means efficiency

Years of industry experience means we can solve any issue quickly & efficiently.

### Reduce processing exceptions

**Follow dataflows with read-only access**

**01772 770 280**

[info@esgglobal.com](mailto:info@esgglobal.com)